

# WHATSAPP GROUP PURPOSE & GUIDELINES

The WhatsApp groups are designed to help improve communication between parents/carers and the coaching team/committee at Team Bath Rhythmic Gymnastics Club. Each group is linked to a specific squad or training group to allow for timely updates and relevant information to be shared with you and your gymnast's group

## What the WhatsApp Groups Are For:

- ✓ ○ **Reminders** – Events, meetings, competitions, etc.
- ✓ ○ **Quick Updates** – Emergency closures, last-minute notices, or urgent changes.
- ✓ ○ **Logistics** – Drop-off/pick-up changes, late gymnasts, etc.
- ✓ ○ **Club-Approved Sharing** – Photos/videos from events (as appropriate).
- ✓ ○ **Positive Support** – Encouraging messages and building a sense of team/community among parents.

## What the WhatsApp Groups Are Not For:

- ✗ ○ **One-to-One Conversations or any questions specific to your gymnast-**  
Please contact coaches/admins directly via the usual email channels for individual matters.
- ✗ ○ **Complaint Handling** – Concerns or issues should go through the appropriate formal channels (e.g. email or welfare contact), these are not discussed publicly in the group.
- ✗ ○ **Coach Criticism or Parent Disputes** – Respectful communication only. The group is not a place for airing grievances or disagreements. Again, any issues should be emailed to the appropriate member of the club committee or coach
- ✗ ○ **Reasonable Time of Day** – Please be mindful of the time you are messaging as other parents are in the group with you, no early morning or late night messages
- ✗ ○ **No Sharing of videos or photos** – Any videos/photos must not be shared on personal social media

## House Rules

- ✓ ○ Be kind and respectful to all members
- ✓ ○ Stay relevant – keep messages useful to the group.
- ✓ ○ Admins may remove messages (or users) that break these guidelines.

We hope the WhatsApp groups will be a helpful and efficient way to stay connected and informed. **Coaches and admin will only answer the group chats within sensible times of the day.** Thank you for being part of our wonderful club community!